



# FCS Ex-Day Reference Guide

# TABLE OF CONTENTS

## Introduction

- Before You Begin & App Overview
- Schedule of Activities

## Dismissal and PM Ex-Day

- Campus GPS Map for Pickup
- Curbside Contactless (GPS) Sign In/Sign Out

## Authorized Pickup Person Options

- How to add additional authorized pickups/carpool
- Caregiver PIN Required

# Quick Summary

#### Initial Notes:

FCS Summer Camp uses the Pickup feature of the Procare Connect app, which includes verifying primary caregivers and any authorized pickup persons.

There are features in the Procare app that are unable to be disabled from view. This includes the messaging, calendar event, photo, and billing available on the app. We do not use these features.

#### <u>Please focus only on the GPS pickup function and</u> <u>Carpool/Authorized pickup tools for FCS Ex-Day</u>

All financial transactions, messaging, and account updates remain on the Ultracamp System and via direct email.

In short, please plan to have the primary caregivers (parents) download the app with location permissions enabled.

If you have additional people besides parents picking up your children, please see the <u>Authorized Pickup Person Options</u> portion of this guide.

# **General Schedules**

# **Mondays-Fridays**

Time	Regular Schedule for Lower School					
3:00	Lower School Ex-Day begins					
	- Snack is offered					
	- Freeplay					
	(until carline is over)					
3:30	0 Outdoor locations (playground					
	field, and Peace Circle) open for					
	Lower School to use					
3:30-	Ex-Day pickup occurs in the					
6:00	parking lot					
	(Deck)					
6:00	Ex-Day program closes and late					
	fees will apply					

Time	Regular Schedule for Middle						
	School						
3:15	Middle School Ex-Day begins						
	- Snack is offered						
	- Homework Club in Library						
4:15	Outdoor locations (playground,						
	field, and Peace Circle) open for						
	Middle School to use						
3:30-	Ex-Day pickup occurs in the						
6:00	parking lot						
	(Deck)						
6:00	Ex-Day program closes and late						
	fees will apply						

# Wednesdays

Time	Regular Schedule for Lower School (Wednesdays)		Time Regular Schedule for Lower School (Wednesdays)		
2:15	Middle School Ex-Day begins - Snack is offered - Homework Club within the MPR		Lower School Ex-Day begins - Snack is offered - Freeplay within the MPR (until carline is over)		
3:15	open for Middle School to use	2:30	Outdoor locations (playground, field, and Peace Circle)		
2:30-6:00	Ex-Day pickup occurs in the parking lot (Deck)		open for Lower School use		
		2.20 6.00	Ex-Day pickup occurs in the parking lot		
6:00	Ex-Day program closes and late fees will apply	2:50-0:00	(Deck)		
		6:00	Ex-Day program closes and late fees will apply		

In this parent guide, you will learn how to sign your child(ren) in/out using the GPS Location tool and navigate the Procare parent mobile application.

# **BEFORE YOU BEGIN**

To begin, new parents will receive an email from the school with your registration code and a link to download the Procare Parent mobile app. Download the app and enter the registration code from your email to connect to your child's (or children's) account. If you already use Procare at another facility, you can simply switch schools in the menu.

# APP OVERVIEW

Here is an overview of your Procare parent app home screen:

This is the only portion parents/primary caregivers need to focus on in the app







## PM Extended Day

PM Ex-Day begins at 3:00 PM for Lower School and 3:15 for Middle School Monday through Friday with the exception of Wednesday when Ex-Day begins at 2:00 PM. PM Ex-Day closes at 6:00 PM.

Parents should pull into the parking lot and head to the deck where a staff member will be available to assist with picking up your child. At around 5:30 PM, parents may pull into the circle for pick up.

If any issues arise with pick up or if you are running late, please call Gillian, Senior Auxiliary Program Manager, at (301) 441 - 2100 ext. 152. If she is unable to be reached, you may contact Van, Director of Operations, at ext. 113.

# **GPS PICK UP**

## Campus GPS Map for Pickup

The GPS activation area includes the entrance area from Kenilworth to the front of the school.

When you arrive within this circle, the GPS sign in function of the app will be activated.

Please follow the directions on the next page to sign out your children while waiting in line (Blue area).



If you have connectivity issues, you can also share your PIN (found on the app) with the staff to manually sign out your child.

# Curbside (GPS) Sign Out

This location-based option works by allowing you to sign your child in or out when your mobile device is at school. You must enable Location permissions for the app to function. To use curbside contactless (GPS) sign in/out, follow the steps below:



1. Click the sign out icon in the top right corner of your Parent app.

2. The next screen will open and there will be an icon at the top that will display "It looks like you're close-by. Tap the button to Sign-In/Out" if you are within the defined distance of the school. Click the SIGN IN-OUT button to continue with check-in.



3. Click SIGN-OUT to continue or if you have more than one child, select the child(ren), then click SIGN-OUT.



4. A message will appear when the SIGN-OUT is successful and the SIGN-OUT time will display the child's name below.



5. Present this screen to the FCS Extended Day Staff for verification at the deck



#### How to add additional authorized pickups/carpool Modified from Procare Parent Help Center

Authorized pickups are people who are not parents/guardians that pick up students (grandparents, nannies, etc). You can add them as authorized pickups and they will have their own pin for pick up/drop off but will not have access to the student's account.

They WILL NOT have access to the Procare Connect App. Authorized pickups will share their PIN given to them by parents with the camp staff to manually sign out a child.

The Carpool feature is an extension of the authorized pickup system which allows other parents to use their existing PIN/App to pick up your child at the same camp. When authorizing another caregiver as a carpool pickup for a child, the authorization will only occur for that individual child -- not other siblings in the same family.

For any questions, please contact gillianrs@friendscommunityschool.org

Key Differences:

Authorized Caregiver	<u>Carpool</u>		
<ul> <li>Does not have access to the Procare Connect App</li> <li>Can only sign out via a PIN with a staff member</li> <li>Can be anybody that the family authorizes</li> <li>Can pick up all of the children within the account the Authorized Pickup person was created in</li> </ul>	<ul> <li>Parents must search for existing caregivers in the system via their name</li> <li>The other parent accounts can use their app to sign out other children</li> <li>Authorized Caregivers from another account can sign out other children via a PIN with a staff member</li> <li>Can only pick up the specific child in a family that the carpool option was created for</li> </ul>		

Only create Authorized Pickups that you have a direct connection to. Use the Carpool search tool to find any currently existing Authorized Pickups/Parents at the school. If you have any questions about how to use this system, please contact the Ex-Day Director (gillianrs@friendscommunityschool.org) for more information.

Below are the directions to set up both authorized pickups and carpool pickups:

## On the Website:

- 1. Go to Family List --> Child.
- 2. Click on the name of the student
- 3. Scroll down to the "Additional Authorized Pickup" section and select "Add Pickup"
  - a. Choose Caregiver (direct contacts of your family such as family members and babysitters)
    - i. Enter their name and information when prompted
    - ii. Parents must be the one to give Caregivers their PIN
  - b. Choose Carpool (existing caregivers and parents at FCS)
    - i. Use the search function with a minimum of 3 letters to find them in the system
    - ii. In the event of duplicates, please contact the Ex-Day Director to find which identity is the correct one
    - iii. Carpool additions will use their already existing PIN/Procare App to sign out your child

🞯 Procare	Friends Community 9	School			1	
<ul> <li>Dashboard</li> <li>Payments</li> <li>Family List</li> <li>Documents</li> </ul>	PARENT / GUARDIANS	Family Info			ADD PARENT	
	EMAIL PHONE RELATION SIGN IN PIN EMERGENCY					
	ADDITIONAL AUTHORIZED PICK	UP			ADD PICKUP	
	Van Nguyen	RELATIONSHIP	PHONE	SIGN-IN PIN	Caregiver	
	NOTE: Additional Authorized Pi	ickups only can do Sign In-Out. No access to	Student Dashboard or payments	Shiy visible to Ficke	Carpoor	
	PHYSICIANS				ADD PHYSICIAN	

There are no physicians.

## In the Procare App:

On the app, you can add authorized pickups only. The carpool tool is only available on the website.

- 1. From the Home screen, select the icon of a child
- 2. Scroll down and use the + Add Authorized Pickup button.
  - a. Add the required information when prompted
  - b. Give the authorized pickup their PIN for use at Ex-Day



## Caregiver PIN Required

During Ex-Day, Authorized Pickup Persons will park in the lower lot and share their PIN with the staff member in charge to verify their identity. The staff member will radio for the child/children to be sent to the parking lot for pickup.



Staff will verify Authorized Pickups using the staff version of the app that will ask for a person's PIN.

Setup

- Families will be sent a Procare Invitation email within the week prior to the Ex-Day registration month.
- Parents will use the app to sign out their children and designate additional authorized pickups or carpools via the <u>Procare website</u> with the same login.

Questions?

Contact gillianrs@friendscommunityschool.org